Staff Memorandum

To	Mayor A. Nuttall, Deputy Mayor R. Thomson and Members of Council
Subject	Transient Marina Security
Date	May 13, 2026
Ward	All
From	R. Pews, Director of Corporate Facilities
Executive Member Approval	J. Schmidt, General Manager of Community and Corporate Services
CAO Approval	M. Prowse, Chief Administrative Officer

The purpose of this memorandum is to provide members of Council with an update concerning the Transient Marina and ongoing security challenges.

Background:

In June 2024, a security gate was installed at the main dock of the Transient Marina to address a significant issue with break-and-enters involving unauthorized individuals accessing boats. While the gate was effective for the remainder of the 2024 season, it was kept open from 8:00 a.m. to 8:00 p.m. to support public access.

Unfortunately, once these open hours became known multiple daytime break-ins were reported by visitors and tourists, raising safety concerns and negatively impacting user experience.

Countermeasure:

To protect property and ensure visitor safety, the main dock gate will be locked at all times during the 2026 season, and boaters will receive an access code or card upon booking to allow unrestricted access during their stay. The slips accessible from Heritage Park will remain open for day use.

These adjustments are necessary to respond to ongoing social challenges in the area while preserving the marina and city as a safe and welcoming destination. Signage and the marina website will be updated to clearly communicate these changes. Marina staff will monitor the effectiveness of these changes throughout the 2026 boating season and make modifications to the schedule should circumstances warrant a change.

Transient Marina Map:

Blue slips will be always locked (Quantity 34).
Yellow slips primarily day use (Quantity 15).

Appendix:
Not Applicable.

Memo Author:

Joel Giles, Supervisor of Facilities Marine and Waterfront, Corporate Facilities

File #:
Not Applicable.

Pending #:
Not Applicable